

 Sutter Health	Etan doulul(Origination): 1/1/2016 Jejet kitien: 1/1/2016 Kemelim elik tata: 11/3/2015 Kajmwe eo elik tata: 11/3/2015 Etale eo tok juon: 11/2/2018 Armij eo an: <i>Jeffery Sprague:</i> <i>SHSVP/CFO</i> Area in Policy: <i>Jeen(Finance)</i> Kemelele(References): Jerbal nan(Applicability): <i>Sutter Health System</i>
POLICY NAN JEEN IN JIBAN KO NAN SUTTER HOSPITALS JIBAN IKIJEN KEJBAROK(CHARITY CARE)	

Unin komane

Unin komane policy ej nan lelok nan ri-naninmij ikijen melele ko ikijen Jeen in jiban ko (CharityCare) im rej koman ilo jikin takto ko an Sutter Health hospital im kemeleleik nan komane kelet ko nan jeen in jiban kein.

POLICY

Ej mottan Policy an Sutter Health nan lelok nan ri-naninmij ro ilo wawin eo emeletele ikijen Jeen in jiban ko nan lelok income-bedbed nan jeen in jiban ko (Charity Care) nan ri-naninmij ro remaron boke.

DEBAKBAKIN (SCOPE)

Policy kein rej jerbal nan aoleb hospital jikin jerbal ko eor air lajen rejenolok jen Sutter Health ak jikin jerbal ko jet mottan (einwot an term in walok ilo kakien ko an Sutter Health) , im aoleb hospital ko Sutter Health im/ak jikin jerbal ko jet mottan ej mottan ak jab mottan io vote ko a kilo ak bok kunan 50%(ilo an walok ilo jerbal ko to einwot "Hospital" ak "Sutter Health Hospitals"(einwot an lajraak, ilo Appendix G). Ijelokin wot elane ej bar walok ilo bar juon wawin , policy in ejamin jelet takto ro ak ro jet rej renaj jerbal in jiban ikijen takto,ekoba ro rej jerbal ilo room in idin eo, ri-kamejmej ro,radiologist ro,ro rej kadelon ri-naninmij, pathologist ro, etc., ro jet im rej lelok jiban ko ilikin hospital ko . Policy ejab koman eddo ko nan Hospital nan kollaik takto ro 'ak ro jet rej lelok jerbal in jiban ko. In California, ri-jerbal ro an room in idrin eo im rej lelok jiban ko ikijen idrin ilo hospital rej aikuijin lelok wonen ko redrik, nan armij ro ejelok air insurance ak ri-naninmij ro elab wonen air takto im rej bed ilalin 350 pojeen in level in jerata eo ibier.

Melele ko

Ablonlon/Jiban ko rej menin aikuij:“ablonlon/jiban ko rej menin aikuij”

Rej jiban ko im Sutter Health ak Hospital rej karoke rekabokbok im emenin aikuij (e.g.,kokeel part ilo enbwinin` ,kein ekatak ko im etale ko) im bar wawin jiban ko jet im rejab bed ilo jiban kein iumwin health plan coverage agreement ko(e.g., jerbal in kokmanmanlok turin mejed).

Federal Poverty Level (FPL): Jonan eo im kien eo iolab ej likiti jerata “Federal PovertyLevel” naetan “FPL” ej jonok in income level im rej karoke aoleb iio jen United States Department eo an Health im Human Services(HHS) im rej kejrbale jen Hospital ko lale won ro remaron tobrak nan jeen in jiban ko.

Jiban ko ikijen jeen

(Financial Assistance). Jiban ko ikijen jeen “(Financial Assistance)” ej kennan kin aoleb wawin kejbarok ko rej lelok im jerbal in kejbarok kein ikijen an lab wonen takto(im ej walok ilo A.1 Eligibility).

Jiban ko jen hospital: “Hospital Services” ej jerbal ko rellab im Hospital ko eor air laijen rej lelok, ekoba jerbal in idrin ko im wawin kejbarok ko jet ikijen takto(ejab koba kabokbok/Jiban ko rej menin aikuij).

Kajin eo ekka air keierbale ilo jiban ko an Hospital ilo Area: “Kajin eo ekka kekjerbale ilo jiban ko an hospital eo Area ” ej kajin eo me ekka an ro 1,000 armij ak 5% an ro ilo jukjukin bed eo ilo Hospital bedbed wot ion wawin eo ekeel ilon Community Health aikuij ilo Assessment im ear koman jen Hospital eo.

Ri-naninmij eo ejelok an jortoklik: Ri-naninmij eo ejelok an jortoklik “Uninsured Patient” ej ri-naninmij eo ejelok jortoklik nane nan kolla jidikin wonen takto eo an, ekoba wawin kein, joroklik ko rej bed ilo makiit ak ko je, Jiban ko jen kein ko prokraam ko an jiban ikije ejmour, jiban jen ro jet, im ri-naninmij ro jiban ko air rej bed iumwin aoleb kain jiban ko itok wot jen kolla bwe kwon maron ebok loan ko.

Ro eor air jortoklik: “Ro eor air jortoklik” ej ri-naninmij eo eor an jiban jen bar jet nan kolla jidikin wonen takto eo an, botab ejab koba ri-naninmij ro im rej bed iumwin Medi-Cal.

Men ko kunaan juon ri-naninmij: “Men ko kunan juon ri-naninmij” ej jonan eo im ri-naninmij eo ej komane einwot ijo kunan nan kolla jen bojo eo an elikin an ri-naninmij eo ej koman kolla komane ijo kunan kin jonan jortoklik eo ri-naninmij eo emaron boke.

JEKJEK KO(PROCEDURES)

A. RO REMARON BOK JIBAN

- Karok ko emoj komane bwe kwon bok jiban kein:** Ilo ien eo kwoj kanne pepa in kanne eo im ej walok ilo section ko Band C itu lal,Hospitals eo ej aikuij komane wawin criteria kein nan jiban ko ikijen jeen:

Jiban ko ikijen jeen ilo lajraak kein	Criteria ko nan ri-naninmij	Jonan kadikdiklok (Available Discount)
Kekbarok ko rej kolla aoleben wonen	Ri-naninmij ro im rej jortolik im paamle income eo air (ej bed ilal) lalin jonok eo 400% in FPL eo ekeel	Naj kolla aoleben likjab ko a nan jiban ko jen Hospital eo

<p>WONEN TAKTO KO RELLAB IM KEJBAROK KO(Nan ro eor air jortoklik)</p>	<ol style="list-style-type: none"> 1. Ri-naninmij eo ej bed ilo jortoklik kin Income an paamle eo(einwot an walok ijin ilal) ej bed ilalin 400% FPL eo ekeel tata; <p style="text-align: center;">im</p> <ol style="list-style-type: none"> 2. Ekej benjej ko ikijen takto nan ir ak paamle eo(ear walok ilo Hospital ak kolla nan ijoko jet rar lewaj jiban ko iumwin 12 allon ko)elablok jen 10% in Income an paamle an ri-naninmij eo. 	<p>Jolok aoleb muri ko an ri-naninmij eo ej an eddo jonan eo nan jiban jen Hospital eo</p>
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2. **Bwine jonan income an paamle eo:** Nan lale jonan jiban enaj etal nan ri-naninmij eo 'nan jeen in jiban ko,Hospital eo enaj bwine jonan income an paamle an ri-naninmij eo, einwot in:
- a) **Paamle an ri-naninmij eo:**Paamle an ri-naninmij eo renaj komane einwot in:
 - (i) **Ritto ro renaninmij:** Nan ri-naninmij ro 18 air iio,paamle eo ekoba eo karejeran,ak eo mottan, and im ajri eo rediklok nan 21 iio,meker ta rej jokwe mweo ak jab.
 - (ii) **Ajri ro rej ri-naninmij:** Nan ajri eo ilalin 18 iio ko, paamle an ri-naninmij eo im jinen ak jemen,ro nukuun rej kejbarok,im ajri ro jet ilalin 21iio eo im rej bed iben Jinen/Jemen ak ro nukun rej kejbarok ir.
 - b) **Kamol in income an paamle eo:** Ri-naninmij b) ej aikuij in lelok rejjiit in kolla ko rekeel ikiken owoj ko einwot kamol nan income ko, jiban ko lelok nan kejbarok einwot alimony ko im jiban ko nan ajri. Income ko koba ilo bwinbwin ekoba aoleb waewin income, e.g., kolla ko jen jikin jerbal ko im wonen ko, retirement income, jeen ko jen kien ko rej lewaj einwot food stamp ko, im jeen ko kowj komane jen jikin makit ko. Income ko einwot jiban ko ilo am bwine iio eo-tonan ro eo paamle Income. Sutter emaron etale income ilo an kejberbal jiban ko ko ikiken etale jen ijoko ilikin . koman bwe jiban kein enaj maron kwalok nane komaron bok jiban kein ilo air kejberbal melele ko ilo policy in.
 - c) **Bwine Income an paamle eo ilo an jemlok nan ri-naninmij eo:** ri-naninmij eo emoj an jemlok jiban ko nane, ilo an ejelok ,bolen ear bojak in lon ri-turin ak nukun ejeok income ko nan koman bwinbwin ko ikiken Income an paamle. Pepa ko nan lale income ejab menin aikuij nan ri-naninmij eo emoj an jemlok jorrtoklik jene; ijo wot ke,pepa in kemelele ko ikiken state menin aurok ko re maron buki.Eo karejeran ej mour wot iben eo emoj an jemlok jiban nane emaron kanne nan jiban kein ikiken jeen.
3. **Bwine income an paamle eo:** Dedelok in air etale Income an pamle eo, Hospital eo enaj bwine Income level an pamle eo kajion keidi iben FPL , kwalok kin pojeen eo ikiken FPL. Nan wan jonok, elane jonok in level in jerata eo nan paamle eo jilu uan ej \$20,000,im Income an paamle an ri-naninmij eo ej \$60,000,Hospital eo enaj bwine jonan-income an paamle an ri-naninmij eo 300% in FPL. Hospital eo ena kejberbal bwinbwin in ilo ien eo rej koman nan lale jonna eo ri-naninmij eo emaron aikuiji nan jeen in jiban ko.
4. **Nan uun ko reidrin-jiban kein renaj maat llo ien eo ri-naninmij eo ej bed ilo jikin takto:** Elane jortoklik an ri-naninmij eo ej itok jen jikin ko jet im ej kollaik wot jidik jen jonan eo enakar lukun kolla nan ien eo ri-naninmij eo ej bed kinke ri-naninmij eo emoj an komaate oleben jiban ko ilo ien eo ear bed, Hospital eo enaj collect jen ri-naninmij eokin jonan likjab ko an ko I remaron kar itok jen jikin jiban ko jet-nan komane likjab ko elane rar jab maat. Hospital ejab kar kabukot likjab kein jen ri-nannmij eo likjb kein kin jonan likjab eo im enaj kar itok jen jikin jiban ko jet-im rej aikuij bwe ren kar jiban Elane jiban ken ear etal maat, koba koll ko jen ri-naninmij eo ikiken jeen in jortoklik ko. Ri-naninmij eo ella jen jonan jiban eo rar lelok nane iloan kar bed jikin takto eo ej maron kanne pepa ko nan jeen in jiban kein. Elane ri-naninmij eo emaron bok jiban jen jeen in jiban kein, Hospital eo enaj jolok muri ko an ri-naninmij eo nan jiban ko Hospital ej lok ikiken jiban ri-naninmij eo ikiken muri kein an.

5. Jeen in jiban ko rejab bed /ak ban kejerbali: Erein ej lajraak in uun ko im jeen in jiban kein rejamin iwoj ilo policy in:

- a) Ri-naninmij eo ejelok an jortoklik im ej kabukot jiban ko/im makitkit in jiban kein: Lukun mol, Ri-naninmij rein im ejelok air joroklik Im ej kabokbok jiban ko/Makitkit in jiban kein(e.g. einwot kabok mottan enbwinin,jikin ekatak ko ak wawin ko ikijen etale), im nan kabukot jiban ko ikijen jeen nan jiban kein,ej aikuij bwe en wor melim jen ro tellokier jen armij ro rej bok eddo in jiban ilo Hospital(ok ro emoj kabbeik ir) mokta jen air kemelim jiban kein nan am maron bok jiban kein ikijen Jeen. Hospital eo enaj komane jet wawin ko nan an ri-naninmij eo bukot melim ko jen ro tellokier nan jiban ko rej aikuij melim kein. Kelet in jiban ko jet ko im ekka air jako jen coverage kein iumwin health plan coverage agreement ko (e.g.,komanman turin mejed)rejab maron in bok jeen in jiban kein.
- b) Medi-Cal Ri-naninmij ro im rej share ie wonen takto: Ri-naninmij ro an Medi-Cal im ejab air eddo nan share ie kolla ko eo rejab aikuij kanne nan Jeen in jiban kein ko jen jonan muri eo am. Hospital enaj komane collect ko jen ri-naninmij eo.
- c) Ri-naninmij eo ejab konan komane jiban kein: Ri-naninmij eo eor an jortoklik im ej kajion bukot jiban ko rejab bed iumwin jiban kein ba aki ilo benefit agreement(einwot HMO ri-naninmij ro im rej rejab bed iloan network services ko jen Sutter,ak ri-naninmij ro rejab konan emakit jen Sutter hospital nan network facility ko) ejab maron bok jeen in jiban kein
- d) Ri-naninmij ro eor air jortoklik im rejab cooperate iben ri koman kolla ro jet: Ri-naninmij ro eor air jortoklik im ro rej kolla rejab konan kolla wonen jiban ko kinke ri-naninmij eo emakoko in lelok melele ko nan ro rej komane kolla ko im emenin aikuij nan jikin kolla eo nan an komane kolla kein ejamin ekkar nan bok jeen in jiban ko.
- e) Ri-kolla ro rej lelok kolla nan ri-naninmij eo: Elane ri-naninmij eo ej bok kolla ko kin kejbarok ko rej lelok nane, MedicareSupplement, ak ri-kolla ro jet, enaj ejelok jiban ikijen jeen ko nan ri-naninmij eo.
- f) Melele ko rejab jimwe: Hospital eo emaron jab lelok jeen in jiban ko nan eo im ej lelok melele ko rejab jimwe im mol ikijen Income an paamle eo, jonan armij ro ilo mweo ak melele ko jet ilo pepa in kanne eo ej komane.
- g) Muri ko rej itok jen ro jet: Elane ri-naninmij eo enaj bok jiban ko an ikijen jeen ak jen ri-kamuri ro jet-ikijen jorren ko rar walok,ri-naninmij eo ej aikuij komane jiban kein nan kolla kin jonan eo emoj lelok bwe en maron belan muri eo an, im eban bok jiban ikijen jeen ko.
- h) Keibalrok(takto ro)jen ro re-tijemlok: Kejbarok an takto ro einwot ri-kamejmej ro,radiologist ro,ri-jerbal ro an jikin takto ro,pathologist ro, im ro jet. Rejab bed iumwin policy in. Jabrewot wawin ko jet rej walok ilo Exhibit A. Elon takto ro elon kejbarok ko nan ir iumwin policy ko im ej kotlok bwe ri-naninmij ro nan kolla ejelok wonen ak kadikdilok ko ak kejbarok ko edik wonen. Ri-naninmij eo ej aikuij in bok melele ko kin takto rein ilo an walok ilo policy eo jen takto eo air.

B. PEPA IN KANNE KO REJ KOMANE

1. Kajojo Hospital enaj kajion komane melele ko rejejet bwe en ri-naninmij eo ak ej itok ilo etan im melele ko elane private ak public health insurance enaj aoleb im kolla ak kollaik jidikin jen kejbarok kein rar koman jen Hospital nan ri-naninmij eo. Ri-naninmij eo ej kwalok jabrewot ien maron eo an ikijen kolla ko nan bill ko nan kejbarok ko jen Hospital eo enaj

Etale nan jeen in jiban ko. Nan an maron in bok ri-naninmij ro ejelok air jortoklik, ak ro rar Jain in jiban ir aikuij in kamol bwe ie ear jab melele kin kin jabrewot jimwe ak maron nan jortoklik ko ak prokraam im jiban ko an kien eo im enaj kar bok eddo in kolla ko ak kadikdilok lok nan bill ko. Aoleb ri-naninmij ro rej aikui karon ir bwe ren etale kin jekjekin air maron bok jiban kein jen Prokraam ko an kien elane rejain kar komane.

2. Ri-naninmij eo ej konan kanne nan jeen in jiban kein ej aikuij kejerbal Sutter Health pepa in kanne form eo air, "Pepa in kanne eo nan jeen in jiban kein", Exhibit B.
3. Ri-naninmij eo emaron kajitok jiban ko ilo air kadedeiklok pepa in kanne kein ilo air jede lok nan Sutter Health Hospital ko im ej lajrak ilo Exhibit A, ilo phone etal nan 855-398-1633, ilo meel, ak lolok SutterHealth website(www.sutterhealth.org).
4. Ri-naninmij eo ej aikuij in melele lok pepa in kanne eo an nan jeen in jiban ko nan Sutter Health, P.O.Box 619010, Roseville, CA 95661-9998 Attn: Charity Pepa in kanne ko.
5. Ri-naninmij ej aikuij kadedeiklok pepa in kanne eo nan jeen in jibn kanne kein ilo ien eo emokaj tata dedelok int+ bok kejbarok ko jen Hospital. Elane ejamin dedelok pepa in kanne in im koroli iummwin 240 jen ran eo rar jilikin waj jen Hospital mokta jilikinlok ilo air post-bill in diwoj ko am nan ri-naninmij eo emaron in walok ilo air jab lewaj jeen in jiban ko.

C. KIN JONAN JIBAN KO IKIJEN JEEN

1. Hospital eo enaj etale pepa in kanne ko nan jeen in jiban im lelok jiban kein elane ri-naninmij eo emaron komane wawin kein I rej wlok ilo section A.1 im emoj an bok(ak enaj bok)kejbarok kein jen Hospital eo.
2. Ri-naninmij eo emaron bar kanne nan prokraam in jiban ko an kien ,eo im emaron in jiban elane ri-naninmij eo renaj karoke bwe en etal wot kin jiban kein.
 - a) Hospital ko rej aikuij jiban ri-naninmij ro a)lale elane remaron bok jiban kein jen aoleben jiban kein jen kien ak jiban ko jet, ak elane ri-naninmij eo ej maron in bok ilo plan kein an California Health Benefit Exchange (i.e. CoveredCalifornia).
 - b) Elane ri-naninmij eo enaj kanne, pepa in kanne ko rededelok im rej kottar uak ko, nan bar health coverage prokraam ilo ejja ien eo wot ak im ear kanne nan jeen in jiban ko, pepa I kanne eo nan coverage iumwin bar juon health coverage prokraam ejamin kanne ri-naninmij eo jen an maron bok jiban ko jet ikijen jeen.
3. Ilo ien eo aoleben Charity in kejbarok ak Wonen takto ko rellab Charity Care emoj air kwaloke, "Form in kejeleik"(Exhibit D)renaj jilikin lok nan armij ro rar kanne kwalok nan ir kin lomnak eo jen Hospital eo.
4. Ri-naninmij ro renaj kwalok ke renaj aikuij jeen in jiban kein iumwin juon iio elikin an Hospital eo jilikin lok Form in kejeleik eo nan ri-naninmij eo. Elikin juon iio, ri-naninmij eo ej aikuij in bar kanne nan jeen in jiban ko.
5. Elane jeen in jiban kein enaj kwalok kin jonan belan in credit eo an ri-naninmij eo, jeen ko renaj koroli jen credit belan eo enaj koba interest kin jonan eo kollaiki jen ran eo im ri-naninmij eo ej aikuij kolla ekkar nan statutory rate(10% per annum)ekkar an walok ilo Health im Safety Code section 127440, kwalok bwe Hospital ejab menin aikuij nan korol credit belan einwot, ekoba iben interest, diklok jen lalim tala(\$5).

D. ABLONLON KO

Ri-naninmij eo emaron kabukot etale ko ikjen jabrewot lomnak koman jen Hospital ikjen kejekdron ko nan jeen in jiban kein ilo air kwaronlok armij eo ej bok eddo in jiban kein ilo Hospital ak ro emoj kabbe ik ir, kin aoleben lakabokbok in im bwe ej aikuij in dedelok bok in iumwin(30)ran bwe ri-naninmij eo en maron kejeleik ie kin uun ko bwe en walok lakabokbok kein. Ri-naninmij eo emaron jilikin lok ilo nan ak jeje. Armij eo ej bok eddoin jiban ko ilo Hospital ak ro emoj lelok eddo nan ir im renaj etale abnono eo an ri-naninmij eo ilo ien eo emokaj tata and im karonlok ri-naninmij eo ilo jeje kin lomnak in.

E. MELELE KO KIN AN IWOJ JEEN IN JIBAN KEIN

1. **Kajin ko**: Policy in enaj iwoj ilo Kajin eo ekka kejerbale ilo Hospital's Service Area eo. Ekoba aoleb jerbal in jiban jiban ko, aoleb kejela ko/wawin konono ko im rej iwoj ilo section in renaj iwoj ilo kajin eo ekka kajerbale ilo Hospital's Service Area im ilo wawin eo eman im ekar nan kakien ko an federal im state.
2. **Melele ko lelok nan ri-naninmij eo ilo ien eo ear bok jiban ko jen Hospital eo:**
 - a) **Kanne nan delone ak jino kanne:** Ilo ien e kwoj jino kanne nan delone ak jino kanne(ak dedelok in an komane wwin in) Hospital ko rej aikuij lelok nan aoleb ri-naninmij kape in Exhibit E, im ej wllok ilo kjin eo ekka kejerbale kin lajraak in jiban ko ikjen policy k im melelele ko iloan ikjen jimwe ko kin kajitok kin jonan eo renaj likiti ak kunaier ilo jiban im kejbarok kein. Hospital ko rej aikuij in etale Ra ko ri-naninmij eo emaron lolok ak bok melele ko,im jiban ko ikjen kanne nan jeen in jiban ko.
 - b) **Ri-kabilok ro ikjen jeen in jiban kein:** Ri-naninmij ro rejab ak ejelok air jortoklik renaj lelok nan ir juo ri-kabilok ikjen jiban kein, eo im enj lolok armij eo ilo likio in armij ilo hospital. Ri-kabilok eo ikjen jiban kein enaj lelok nan ri-naninmij rein pepa in kanne nan jeen in jiban kein, bareinwot melele ko kin ri-naninmij eo nan ri-jerbal ro an hospital ro im remaron lelok kakobaba in melele ko jet kin policy ko nan jeen in jiban kein,im jiban ir ilo ien air kanne.
 - c) **Kejbarok ko ikjen idrin:** Ilo ien ko ej walok idrin, Hospital naj lelok melele ko nan ri-naninmij eo ilo kajin eo ekka kejerbale kemelele in aoleben policy ko ikjen jeen in jiban kein ilo ien eo emokaj tata ilo jerbale tore eo rej kokmanman an ri-naninmij eo bed ikjen jerbal in idrin eo nane ak ilo ien eo enaj driwoj.
 - d) **Pepa in kane eo renaj lelok nane ilo ien eo enaj driwoj:** Ilo ien eo enaj driwoj , Hospital eo enaj lelok kape in Exhibit E, im enaj walok ilo kajin eo ekka kejerbale kemelele in policy in jeen in jiban ko im nan ro ejelok air jortolik im pepa in kanne nan Medi-Cal and California jiban ko nan ajri ro ak bareinwot prokraam ko jet im rej an kien.
3. **Melele ko rej lelok nan ri-naninmij eo ilo ien ko jet:**
 - a) **Ia maron bok melele ko:** Ri-naninmij eo ej aikuij kurlok 1-855-398-1633 ak kurlok Hospital department im ej walok ilo Exhibit G nan kobaik melele ko rellablok kin jeen jiban kein im kanne pepa in kanne ko.
 - b) **Ikjen wawin air komane Bill ko:** Hospital enaj jilikinlok bill ko nan ri-naninmij eo ekar nan SutterHealth Hospital Billing im Policy in collect ko. Bill kein renaj komani nan ri-naninmij ro enaj walok ilo Exhibit E, im renaj iwoj ilo kajin eo ekka kejerbale ilo kemelele ko ikjen policy ko an jeen in jiban kein, telpoon nomba an ri-naninmij eo im rej aikuij komane kajitok ko kin jeen in jiban kein,im kab atreej in website eo ri-naninmij eo emaron boke

Kakobaba in melele ko kin jeen in jiban kein ekoba Policy ko air, im enaj iwoj ilo kajin eo ekka kejerbale ikijen kemelele ko kin policy ko,im pepea in kanne ko nan jeen jiban kein.Kemelele ko kin jimwe im maron ko am enaj walok ilo Exhibit F,im ekoba im iwoj ilo lajraak in bill eo an ri-naninmij eo.

- c) Ilo kajitok: Hospital eo enaj lelok nan ri-naninmij eo kape in Policy ko an jeen in jiban kein, Pepa in kanne eo nan jeen in jiban kein,im enaj iwoj ilo kajin eo ekka kejerbale kemlele ko kin Policy ko an jeen in jiban kein elane renaj kajitok im iwoj ilo ejelok wonen.

4. **Melele ko kin jeen in jiban kein nan karon ro ilo jukjukin bed eo:**

- a) Karon nan jukjukin bed eo: Hospital eo enaj koman kape ko kin Policy nan jeen in jiban kein, Pepa in kanne ko nan jiban im policy ko im bareinwot jerbal in idrin ko ilo room in idrin eo, jikin kadelone eo, im jabewot jikin ilo hospital ijo im elon ri-nanninmij ro rej kadelon ir ie,im ekoba bar room in kottar eo,opij in koman bill,hospital ijo ri-naninmij ro jen ilikin rej takto ie. Kejela kein nan ro ilo jukjukin bed eo,aoeb ekoba jimwe ko ekoba kajitok ko kin wonen im jiban ko ikijen jeen in jiban ko.
- b) Website:Policy ko an jeen in jiban kein , Pepa ko nan kanne nan jeen in jiban kein enaj walok ilo kajin eo ekka kejeerbal,kemelele kein renaj bed ilo jikin eo ekka an aoleb loe ilo SutterHealthwebsite(www.sutterhealth.org)im ilo aoleb Hospital'swebsite ko. Armij eo ej kabok jiban ikijen jeen in jiban kein ejab akuij bwe en koman an account ak lelok melele ko kin ie mokta jen an loe melele ko ikijen jeen in jiban kiein.
- c) Meel:Ri-naninmij eo emaron kajitok kin kape in Policy ko anjeen in jibn kein,Pepa in kane eon an jeen in jiban kein im enaj iwo ilo kajin eo ekka kejerbale kemelele ko renaj iwoj ilo meel,ilo an ejelok wonen nan ri-naninmij eo.
- d) Kadelel ko/Melele ko emoji jeje: Einwot enin aikuij, in inaj koman kajojo ien ko jen Sutter Health enaj koman kadelel ko ikijen an naj bellok Jeen in jiban ko ilo Hospital eo im likit ilo nuuj pepa eo air ilo jukjukin bed eo ej koman Sutter Health,ak elane renaj komane ilo ejelok kalijoklok , Sutter enaj koba enan ko ilo an kemeleleik ir, ak komane ilo wawin ko jet Sutter Health ej kwlok bwe enaj kajion kedebakkak lok wawin an kadelel im kin policy ko an nan ri-naninmij ro an ilo jukjukin bed eo.
- e) Kejeleik jukjukin bed eo: Sutter Health enaj jerbal iben doulul ko, takto ro,clinic ko ilo jukjukin bed eo im ro jet rej kejbarok ejmour nan karon ro uan jukjukin bed eo(ekoba ro im enaj lab lair aikuiji jeen in jiban kein)kin an maron iwoj jeen in jiban kein.

F. **MEN KO JET**

1. **Kejbarok rekoot ko:**

Rekoot in Jeen in jiban kein rej aikuij bwe ren bojak aoleb ien. Hospital ej aikuij kejbarok melele kein ikijen ri-naninmij ro im ejelok air jortoklik im rej bok kejbarok jen hospital eo, jonan jeen in jiban ko rej lelok im pepa in kanne ko,im emoji air kowepene, jonan jeen eo emoji an jerbal nan jiban ko,im ro ear jab tobrak pepa in kanne ko air, im etke ear jab tobrak.Ekoba,note ko nan ro ri-naninmij ak ikijen air jab tobrak ilo jeen in jiban kein im rej menin aikuij bwe ren delon ilo account eo an ri-naninmij eo.

2. **Plan in kolla ko:**

Remaron koman plan in kolla ko nan ri-naninmij eo. Plan in kolla kein im ko jet emoj konono kaki nan Sutter Health Hospital jikin koman Bill im Collect ikijen Policy ko.

3. **Koman bill im Aini:**

Hospital emaron kejerbal ro rej koman jerbal in collection nan koman kolla jen ri-naninmij eo. Melele ko rar buki jen ien kanne pepa in bok jeen in jiban kein remaron in kejerbal nan jerbal in collect ko, emaron jen Hospital eo ak ak jen **collect agency ko im Hospital ej kejerbale. Collect kein rej komani emaron in koba lelok nan ri-naninmij eo kojela ko**, kurlok ilo telpoon, im ilo statement in takto ko im renaj jilikinlok nan ri-naninmij eo ak eo eoj kabe bwe en bok eddo. Affiliates im ilo Revenue Cycle department eo ej aikuij koman jet lamlam ko bwe kajitok ko an ri-naninmij eo im kamlpein o ikijen bill kein rej maron in bukote I loe im koman kajimwee elane ekar, ilo wot follow-up ko iben ri-naninmij eo. Agency ko rej collect nan Hospital eo rejamin komae jet komakit ko collect ko ejelok ejela kaki (einwot an walo ilo SutterHealthHospitals' Billingim CollectionPolicy ko an). Kape in Hospital Billing im Collection policy ko komaron buki ilo jelok wonen jen Sutter Health website eo ilo www.sutterhealth.org, ak kurlok 855-398-1633 ak ilo Hospital jikin jeje et nan ri-naninmij department eo an Idrin.

4. **Jilikinlok ko nan OSHPD:**

Sutter Health Hospital eo enaj jilikinlok policy ko an Opjj eo an State nan koman plan im Health care Development(OSHPD). Policy ko komaron loi ilo OSHPD website im ej bed ijin: <https://syfphr.oshpd.ca.gov/>

5. **Jonan bill ko ekka air komani:**

Ekar nan Internal Revenue Code Section 1.501(r)-5, Sutter emoj an komane juon men eo enaj walok ikijen Medicare method nan jonan eo emoj air bill ie; botab, ri-naninmij ro remaron bok jeen in jiban kein rejab ro im rej aikuij in komane kolla kein kolla eo im elablok jen jonan eo emoj karoke ilo bill ko kinke ri-naninmij rein rej bok jiban kein rejab maron kolla jekdron ewi jonan.

KEMELELE KO (REFERENCE)

Internal Revenue Code section 501(r)

26 Code ko an Federal Regulations 1.501(r)-1 nan 1.501(r)-7

California Health im SafetyCode section 124700 nan 127446

Policy eo ej aikuij bwe en riit iben Sutter Health Billing im Collection Policy ko (Finance Policy 14-227).

KODDEBE IJIN (ATTACHMENTS)

Exhibit A—Ro rej lewaj rej maron boke ijin im jab maron boke

Kin Policy Exhibit B—Pepa in kanne ko nan jeen in jiban

Exhibit C—Worksheet ko rej komane jerbal in bwinbwin ko an jeen in jiban kein

Exhibit D—Form in kejela ko jen Sutter Health Eligibility kemelim ko ikijen Charity kejbarok ko ilo Exhibit E—Melele ko ikijen komani bill ko raurok an ri-naninmij

Exhibit F—Kejela kin jimwe kein

Exhibit G—Sutter Health Affiliate Hospital eo, Atreej ko im Website Atreej nan jiban ko ikijen jeen

Exhibit A

Lelok cover im jab cover ekar nan Policy ko

Ri-lelok jiban kein rej bed ilo <http://www.sutterhealth.org/communitybenefit/financial-assistance.html> are
Cover iumwin Policy ko.

Ri-lelok jiban rein rej lajraak ilo <http://www.sutterhealth.org/communitybenefit/financial-assistance.html> ro im
rej
JAB cover rej bed iumwin Policy ko

Exhibit B
PEPA IN JIBAN EO NAN JEEN IN JIBAN KEIN

ETAN RI-NANINMIJ	KAREJERAN	(RI-NANINMIJ)	(KAREJERAN
ATREEJ	PHONE	-	*9**9)
ACCOUNT#	SNN	Elane ri-	naninmij eo ej
Etaier	iio	Kadkaduum	

KADKADIN IN PAAMLE EO:Jee etan aoleb karejeram,ak eo ej kabwijeer peuum,ak ajri ro im rej ilalin 21 iio.ajri jidik, Ro JinenJemen, Ro nukum rej kakajiriri, im Jimjeen Jimjatiin ro ilalin 21 iio

JERBAL IA I KAIN JERBAL ROT

Jikin jerbal eo(Employer): _____ Jerbal rot(Position): _____

Armij eo remaron kurlok & Telephone: _____

Elane kwoj jerbal ibam make,Etan Bejeej eo am: _____

Ia eo karejeram ej jerbal ie: _____ Kain jerbal rot(Position): _____

Armij eo remaron kurlok & Telephone: _____

Elane kwoj jerbaal ibam make,Etan Bejeej eo am: _____

JONAN EO KWOJ KOMANE ILOJUON

ALLON

Ri-naninmij Ro jet ilo paamle

Gross kolla eo am (mokta jen
kankan)

KOB A: Income jen am komane ilo Bejeej eo am (elane kwoj jerbal ibam make) _____

KOBA: Bar jet Income:Worlok
im Dividend ko

Jen Real Estate ak Personal Property Social

Security

Bar jet (kwaloke):

Alimony ak kolla in Support ko kwoj boke

Bok:Alimony, Support ko kwoj kollaiki

Enaj walok:Income eo am ilo juon allon

Total in aoleb Income ilo juon allon(koba Ri-naninmij + Karejeran)

Income kein

jen ilon

DETTAN PAAMLE EO

Total in ro uan paamle eo

(Koba ri-naninmij eo, Jinen/Jemen(nan ajri jidik ro), eo karejeran im ajri ro ijin ilon)

Yes No

Elon ke am health insurance?

Elon ke am bar Insurance ko remaron jerbal (einwot car policy)?
nan jorren ko am im ej walok jen ro jet (eniwot elane eor jorren an wa ko ak wotlok)?

Ilo am Jaini form in, kwoj kwalok bwe Sutter Health bwe en jeeke jikin jerbal ko ak uun ko jet nan etale wawin aam naj bok jibaan kein ak wawin kadikdiklok ko, I melele bwe imaron in lelok kamol ko kin melele ko iar leloke.

(Jain an ri-naninmij eo ej lorlorjake)

(Ran)

(Jain an karejeram)

(Ran)

Exhibit C
WORKSHEET EJ KWALOK KIN WAWIN BWINE JEEN IN
JIBAN KEIN

Etan ri-nanimij eo: _____ Account# eo an: _____
Hospital: _____

Ta uun ko nan komkajkaj/unin: _____

	Yes	No
Elon ke an ri-nanimij eo Health Insurance?	<input type="checkbox"/>	<input type="checkbox"/>
Ri-nanimij eo ej maron ke bok Medicare?	<input type="checkbox"/>	<input type="checkbox"/>
Ri-nanimij eo emaron ke bok Medi-Cal?	<input type="checkbox"/>	<input type="checkbox"/>
Ri-nanimij eo emaron ke bok jiban ko jet jen prokraam an kien(i.e.einwot jorren ko in uror, Men ko jet.)?	<input type="checkbox"/>	<input type="checkbox"/>

Elane ri-nanimij eo enaj kanne, ak eor an pepa in Prokraam in jiban kein ikijen health ilo bar juon ien
kanne ej koare air kemelimi, im ea kanne nane nan eor an prokraam in kadikdiklok ko, jekdron pepa in
hospital charity kejbarok ko ak ekoba emaron bok kanne kin
jiban ko jet.

Elon ke an bar ri-nanimij eo insura
nce(i.e.auto medpay, ear ke jortolik iben ro jet?)

Bwinbwin in aoleb ikijen jeen in jiban ko nane:
Total aoleb income ko an paamle eo ilo juon allon \$ _____
(Jen pepa in kanne eo an jiban kein)

Dettan paamle eo(Jen pepa in kanne eo an jiban kein) _____

Emaron ke bok Jeen in jiban kein Met Yes No

Exhibit D

**FORM IN KEJELA EO
AN SUTTER HEALTH
KAROK EO NAN LELOK JEEN IN JIBAN KO**

Sutter Health ej komane juon karok nan lelok jeen in jiban ko nan:

ETAN RI-NANINMIJ EO _____ ACCOUNT NUMBER _____ DATE(S) OFSERVICE _____

Kajitok eon an jeen in jiban kein ear komanjen ri-naninmij eo ak nan ri-nannmij eo ilo_____.lomnak eo emoj an kar dedelok ilo_____.
_____.

Bedbed wot ion melele ko emoj leloke im emoj buki jen ri-naninmij eo a kilo etan ri-naninmij eo,errein karok ko emoj air komane:

Kajitok eo am nan jeen in jiban ko emoj an tobrak ikiken kejbarok ko kwar boke ilo_____.
Eikin air kar komane kadikdilok ko ikiken jeen in jiban kein, jonan eo emoj air lewaj nn kwe ej\$_____.

Kwar kajitok kin jeen in jiban kein im rej bed ilo air lomnak kake. Botab, melele kein rej menin aikuij nan koman kajimwe ko nan account eo am:

Kajitok eo am ikiken jeen in jiban kein has ejab tobrak kin wot uun kein:

UUN EO: _____

Nan lewaj nan iok jeen in jiban kein ej bedbed w ion an deelok im jimwe melele ko liloki nan hospital eo. Ilo wawin ko hospital eo enaj loe bwe kwar jorren jen bar juon armij , elon am bar income ko jet,elon am bar insurance ak lelok melele ko rej jab dedelok kin wawin am naj kolla ikiken kejbarok ko renaj lewaj,hospital eo emaron joloklomnak eo an nan lewaj jeen in jibn ko im debij bwe kwe im/ak ro jet im ej air eddo nan kolla ko nan hospital eo.

Elane pepa in kanne eo rar jilikinlok nan nan bar jet health coverage prokraam ko ilo ejja ien eo wot im kwar bar kanne nan jeen in jiban ko,jekdron pepa in kanne ta enaj kwalok kwe kwonaj bok jiban kein ilo juon ian prokraam kein.

Elane eor am kajitok ikiken kelet in, jouij im kurlok:

Jiban ko nan ri-naninmij
eo 855-398-1633

Exhibit E

Melele ko raurok kin air komane bill ko nan ri-naninmij eo ikijen jeen in jiban kein ilo kajin eo ekka kejerbale

Komol kin am kelet SutterHealth. Pepa kein rej lewaj ej nan jiban Ri-naninmij ro am ikijen jeen in jiban ko im remaron boke ak lelok nan ri-naninmij ro remaon buki,ilo kanne pepa I kanne eo nan jeen in jiban kein,im wawin kolla ko nan kwe. Hospital eo am enaj bill ejamin koba bill ko nan kejbarok ko im kwar buki jen hospital eo kwar bed ie jen takto ro,ri-kemejmey ro,ro rej jerbal in clinic ko,kompani I waan takto ko,im ro jer rej lewaj jiban im rej bill iok ki jiban o rar lewaj nan kwe. Elane kwoj aikuij jiban ko ikijen kolla wonen bill ko nan ro jet rar lewaj jiban ko,kwoj aikuij im kaju im kurlok ro rar lewaji jiban kein.

Jiban ko ikijen idrin: Elane kwr bok jiban ikijen jerbal in idrin ko ilo hospital eo,renaj lewaj bar jetp bill ko jen room in idrin eo im takto ro ie. Elane elon kajitok ikijen wawin jerbal inidrin ko ilo room in idrin eo kein im jiban ko jen takto eo rej aikuij bwe ren ioklok takto ro.Takto ro an jerbal in idri ko,einwot an walk ilo Section127450 in Health im SafetyCode eo,ro I rar llok jrbal in idrin ko jerbal in takto im jiban ko ilo hospital eo rej lelok jerba in idrin ko im ej walok ilo kakien ko nan lelok wonen ko redrik nan ro eor air jortoklik im eelab im tar jen jonan wonen takto eo air ro rej bed ilo ak ilalin 350% level in jerata eo an kien.

Wawin kolla ko: Sutter Health emaron koman elon wawin kolla ko nan jiban iok ikijen kolla bill kein an hospital eo.

Plan in kolla ko: Account belan ko an ri-naninmi eo rej aikuij kolla ilo ie eo rej loe. Ri-naninmij eo emaro kelet nan komani jet wawin kolla ko nan bil ko air ilo hospital. Kar koon eo ikijen kolla kein ej aikuij bwe en Jain mokta jen an ri-naninmij eo im Opijj eo an jikin kolla emaron bok kolla ko jen ri-naninmij eo emoj an karok bwe enaj kolla hospital bill eo eto kollaiki. Karok kein emoj komane enaj ejelok nejin enaj koman nane nan ro income eoe air edik nan ro ejelo air jortoklik im bar jet income-nan ri-naninmij ro ro im elab jen jonan wonen takto ko air. Plan in kolla eo ej juon eo emoj karoke ikotaan Hospital im ri-naninmij eo.

Medi-Cal & Prokraam in jiban ko jen kein : komaron bok jiban ko nan prokraamin jiban ko ann kien ikijen takto. Sutter Health eor an ri-jerbal ro nan jiban iok kanne nan prokraam in jiban ko an kein einwot Medi-Cal. Jouij im kurlok Jeen in jiban ko nan ri-naninmij ilo (855)398-1633 elane kwoj aikuij elablok melele ko kin prokraamkein an kien,ak aikuij jiban ikijen kanne nan prokraam kein. Jikin takto in ej bar jerbal iben doulul ko im remaron jiban iok ikijen am kanne pepa kein nan jiban ko an kien, elane ej menin aikuij.

Cover ko ilo California: Komaronn inn bok iban ko jen health care coverage iumwin Covered California, eo im ej California's jiban ko ikijen health benefit exchange iumwin wot Affordable Care Act. Kurlok hospital departmen eo ej lewaj jeen in jiban ko ilo(855)398-1633 nan melele ko jet im jiban ko jet nan lale eane komaronn bok jiban kein nan health coverage ilo Covered California.

Kemelele kin jeen in jibn kein(CharityCare): Sutter Healthi ej kwalok ke ena lelok jeen in jiban k nn ro dik onier im ri-naninmij ro er air jortoklik enaj koman bwe ri-naninmij eo en bk ijo kunan u kolla jona eo emoj air lelok nane. Kemelele kein ijin rej kwalok ki men ko im renaj kamol bwe kwon boke jiban kein im komani pepa in anne ko nan ri-naninmij ro nan ri-naninmij ro rej kabok jeen in jiban kein.Lajraak kein ijin rej kwalok ki armij ro remaron bok jeen in jiban kein:

- Ri-naninmij roe or jiban nan ir-ikijen klla ko jen ro jet, einwot insurance company ak prokraam ko an kien, kin jona eo in ekej benjej ko air im income an paamle eo ebed ilalin 400% level in jerata eo ekar nan jonok an kien eo iolab.
- Ri-naninmij ro im rej cover jen insurance ak elo air(i)paamle income eo air ej ilalin 400% ekar

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nan level in jerata eo jen kien eo iolab **im(ii)** ekej benjej ko an ikijen takto nan ir ak paamle
ko aaiar(walok jen

Jerbal ko ilo Hospital ak kolla nan ro jet rej lelok jiban iumwin 12 allon ko) eo im elablokjen 10% in income an paamle an ri-naninmij eo.

- Ri-naninmij ro rej cover iumwin insurance botab emaat jiban ko nan ir ilo ien eo rar bed ak moktalok ilo hospital eo, im income an paamle eo ebed ilalin 400% ekar nan jonan level in jerata jen kein eo iolab.

Komaron kanne nan jeen in jiban ko ilo ma kejberal form jen kanne eo im ej iwoj jen Financial Service ko a ri-naninmij ro, eo im ej bed ilo Jikin delon eo an ri-naninmij/Department in Register eo ilo Hospital ak ilo am kurlok Financial Services an ri-naninmij ilo 855-398-1633,ak ilo Sutter Health ak Hospital website eo(www.sutterhealth.org). Komaron in bar jilikinlok pepa im kanne eo ilo am konono iben ro jen jikin Financial Services an ri-aninmij , ro im renaj jiban iok ilo am komane pepa ikanne eo am. Ilo ien eo kwoj komane pepa in kanne eo am renaj kajitok bwe kwon lelok mee ko ikiken pepa in kanne eo am kin jete oran armij ilo paamle eo am, jonan income eo ilo juon allon, im melele ko jet im renaj jiban hospital bwe ren lale elane komaron bok jiban kein nan jeen in jiban kein.Remaron kajitok bwe kwon lelok pay stub ko am ak rekoot in owoj ko nan jiban Sutter nan kamol kin income eo am.

Elikin am jilikinlok pepa im kanne eo am, hospital eo enaj etale melele ko im karon waj iok ilo jeje kin am maron in bok jiban kein. Elane elon am kajitok ko ilo ien eo kwoj kanne pepa eo am,komaron in kurlok Financial Services opiji eo an ri-aninmij ilo (855)398-1633.

Elane kwojab erre iben ikiken lomnak eo an hospital eo, komaron komane juon am abnono nan Financial Services opiji eo an ri-naninmij.

Kape in policy ko an Hospital jeen in jiban ko, enaj walok ilo kajin eo ekka kejerbale Kemelele ilo pepa in kanne eo, im bareinwot prokraam in jiban ko an kien pepa in kanne ko renaj iwoj ilo elon kain kajin ko jen ro rej lolok ri-naninmij rej Register im Financial Services opiji eo im ilo www.sutterhealth.org im ej bareinwot iwoj ilo mail. Kim maron bar jiikin waj am kape in Financial Assistance Policy ko ilo ejelok wonaier elane kwonaj kurlok Financial Services opiji eo an ri-naninmij ilo 855-398-1633.

Ekar nan Internal Revenue Code Section 1.501(r)-5, Sutter Health ear kwalok ie kilten ko an Medicare kin jonan eo renaj bill kake; botab, ri-naninmij ro remaron in bok jeen in jiban ko ejab air eddo nan kalablok jen jonok eo im rej bill kake kinke ri-naninmij ro remaron bok jiban rejab maron kolla jonan eo. **Pepa in kanne ko rejain kemelimi:** Elane emoj air jilikinlok pepa eo im nan bar juon health coverage prokraam ilo eo im kwar jilikinlok pepa in kanne eo nan charity care ko,ejamin pepa in kanne eo renaj bojak nan boke nan prokraam ko jet.

Kojela eo kin jonan jeen in jiban ko: Emaron ion am kajitok ko in kin jonan kolla ko kwonaj komani nan jiban ko jen hospital eo. Kajitok ko nan lale jonan eo kwoj lelok rej aikuij etale ilo ien jerbal ko. Jonan ko renaj lewaji nan kwe kin jonan eo kwonaj lelok nan hospital eo enaj koman bwe ri-naninij eo en kolla kin jiban ko ikiken ejmour, komadmod ko, Im kein jerbal ko rar maron in llok bwe ren kejberali jen hospital eo. Jonok eo ej bedbed wot ion toan an ri-naninmij eo bed ilo jikin takto im kin kejbarok ko emoj air kar lelok nane ikiken komadmod ko. Rar jab kalimur ke renaj lewaj kin jet wonen ko emoj air kar ba kaki. Ijo kunan ri-naninmij eo emaron in lab ak dkrik jonok in rar komane jen jiban ko rar komani nan ri-naninmij eo.

Hospital eo emaron lewaj jonan jeen eo nan kollaiki ikiken jiban ko jen hospital eo wot.Emaron In bar wor ej kolla ko ikiken jiban ko rar liwaji jen takto ro ilo tore eo ri-naninij eo ear bed ilo hospital, einwot bill ko jen takto eo am make, im jen ri-kamejmej ro,pathologist ro,radiologist ro, jiban ko jen waan takto ko bar jet ian takto ro eor air tijjemlok im rejab jerbal ilo hospital eo. Ri-naninmij eo enaj elolo an bill jen ijoko jet ikiken jiban ko air.

Elane elon am kajitok kin jonan eo rej lewaj, jouij im kurlok jikin delon an ri-naninmij ilo 855-398-1637. Elane eor am kajitok ko,ak elane kwoj konan kolla ilo telephone, jouij im kurlok Financial Services eo an ri-naninmij ilo 855-398-1633.

Exhibit F

Kojela kin

maron ko

Komol kin am kar kelet Sutter Health nan lewaj jiban ko nan kwe. Jouij im lale kemelele kein ikijen kolla ko am nan lolok ko nan hospital. **kolla ko rej aikuij etal wot kio.** Remaron kemlimi iok bwe kwon lelok jidik jidik elane enaj lon uun ko rej loi im ekar,kwalok kake ijin ilal, ak elane enaj mokaj am korol kolla eo am.

Jouij im lale wawin bill kein rej nan hospital eo wot. Emaron in bar wor jet kolla ko nan jiban ko jet rar lelok jen takto ro ilo ien eo kwar bed ilo hospital eo, einwot bill jen takto ro,im jen ri-kamemej ro,pathologist ro,radiologist ro, waan takto ko,ak ro jet eor air tijemlok ikijen takto ro im rejab ri-jerbal an jikin takto ak hospital. Emaron bar iwoj bill ko jet kin jerbal in jiban ko air.

Kemelele ko kin jimwe ko am: Kakien ko an State im federal ej kwalok bwe collector ro bwe en jimwe air jerbal nan kwe im kamo an collector ro ilo air komani melele ko rejab jimwe ak komane kaamijak ko,kejerbal nan ko im rejab eman ronjaki,ak koman konono ko rejab eman iben ro rej konono ibier, ekoba jikin jerbal eo am. Ijelokin wot wawin ko rejab eman im jejet ikijen muri ko am nan armij ro jet, ijelokin wot ri-jojomar eo am ak eo ri-turum. Muri collector emaron bar kurlok juon armij eo bwe en kwalok ijo kwoj bed ie ak nan bukot jiban ko jen ilikin ikijen kien. Nan melele ko rellablok ikijen muri kurlok ro rej koman makitkit in collect ko,komaron kurlok Federal Trade Commission kin telpoon ilo 1-877-FTC-HELP(321-[4357](#)) ak online ilo www.ftc.gov.

Jerbal in counseling ko ejelok wonaier, im jiban ko ikijen consumer jen opiji ko ilo bukon eo , remaron jerbal ilo jikin eo kwoj bed ie. Jouij im kurlok Financial Services opiji an ri-aninmij ilo 855-398-1633 im renaj lelok iok nan ijoko tellokier.

Sutter Health ear erre iban ro rej koman jerbal in collection jen agency ko nan koman collect ko jen ri-naninmij eo.Collect agency kein rej aikuij lore wot policy ko an hospital eo. Agency in koman collect kein rej barewint rejan bwe ren kile im koman plan ko nan kolla ko me emoj erre kaki iktoaan ri-naninmij eo im hospital.

Jeen in jiban ko(CharityCare): Sutter Health emoj an kwalok bwe enaj jiban ikijen jeen in jiban ko nan ri-nannmij ro edrik onaier im ri-naninmij ro eor air insurance lm ej koman bwe ri-naninmij eo en kolla jidik in kejbarok eo nan ir. Kemelele kein nan ta ko kwoj aikuij komane bwe kwon bok jeen in jiban kein im wawin pepa in kanne kein nan ri-naninmij ro rej kabok jeen in jiban.Lajraak in kin ri-naninmij rein im rej maron bok jeen in jiban kein:

- Ri-naninmij ro ejelok ijen remaron bok jiban jene,einwot insurance kompani ak prokraam ko an kien, nan bok jidik mottan ekej benjej ko nan ir **im** im eor air paamle income ilo ak ilalin 400% ilalin level in jerata eo ekar nan kien.
- Ri-naninmij ro rej kejerbal insurance botab eor(i)paamle income ak rej bed ilo ak ilalin 400% in level in jerata eo ekar nan kien; **im(ii)ekej benjej ko nan ejmour ak paamle ko air(im rej walok ilo hospital ko ak kolla nan ro jet iumin allon ko 12 im rej jemloklok) im elab jen 10%** in income eo an paamle an ri-naninmij eo.
- Ri-naninmij ro eor air insurance botab etal im maat jeen in jiban ko nan ir emaron in moktalok an ilo ien eo rej bed hospital,im elon an paamle income ej bed ak ilalin 400% ilalin level in jerata ekar nan kien.

Komaron kanne nan jeen in jiban kein kejerbal form in kanne eo im komaron boke jen Financial

Services eo an ri-naninmij, eo im ej bed ilo Jikin delon eo an ri-naninmij/Department eo ej register ilo Hospital eo,a kilo am kurlok Financial Services an ri-naninmij ilo 855-398-1633,ak ilo Sutter Health ak Hospital website eo ej(www.sutterhealth.org).Komaron bareinwot jilikinlok pepa in kanne eo an ilo amkonono
iben

Ro rej bok eddoin Financial Services nan ri-naninmij, ro im renaj jiban ikiken kadedeiklok pepa in kanne eo am. Ilo ien eo koj kadedeiklok pepa in kanne eo am renaj kajitok ibam bwe kwon lelok melele ko kin jete oran paamle eo am, income eo am ilo juon allon, im melele ko jet enaj jiban hospital komane jokelet eo an ikiken bok jiban kein. Remaron kajitok bwe kwon lelok stub in kolla eo am ak rekoot in owoj ko am nan jiban Sutter ikiken kamol nan income eo am.

Elikin am jilikinlok pepa in kanne eo am, hospital eo enaj etale melee ko am im kejelaik iok ilo jeje ikiken bok jeen in jiban kein. Elane eor am kajitok ko ilo ien eo kwoj kanne pepa eo am, komaron kurlok Financial Services opiji an ri-naninmij ilo(855)398-1633.

Elane kwojab erre iben lomnak an hospital eo, komaron jilikinlok am abnono nan Financial Services opiji an ri-naninmij.

Kape in policy ko an jeen in jiban kein jen Hospital Financial , im enaj iwoj ilo kajin eo ekka kejebale Kemelele im pepa in kanne eo, ekoba pepa in kanne ko renaj iwoj ilo kajojo kain kajin ko ilo armij ebed ilo jikin register eo ak Financial Services opiji eo an ri-naninmij, bareinwot ilo sutterhealth.org im bareinwot ilo emeel. Kim maron bar jilikin waj kape ko policy ko an Jeen in jiban kein ilo an ejelok wonen elane kwonaj kurlok Financial Services opiji eo an ri-naninmij ilo 855-398-1633.

Ekar nan Internal Revenue Code Section 1.501(r)-5, Sutter Health ear likit Medicare wawin jerbal eo nan jonan eo renaj bill nan kwe; botab, ri-naninmij ro remaron bok jeen in jiban kein ejab air eddo nan elablok jen jonan eo emoj bill nan ir kinke ro remaron bok jiban kein rejab kolla jabrewot wonen.

Pepa in kanne ko rej kottar air kowepene: Elane emoj jilikinlok pepa in kanne eo nan bar juon health coverage prokraam ilo ejja ien eo wot kwar jilikinlok pepa in kanne eo am nan charity care, ejelok juon ian pepa in kanne kein enaj tobrak nan prokraam kein.

Health Insurance/prokraam in coverage ko an kien/Jeen in jiban ko: Elane elon em healthin surance coverage, Medicare, Medi-Cal, California Children's Services, ak wawin jiban ko jet nan kolla, jouij im kurlok Financial Services an ri-naninmij ilo 855-398-1633. Elne ejejet, Financial Services o an ri naninmij enaj bill jikin kein nan kwe.

Elane ejelok am health insurance ak prokraam in coverage ko an kien einwot Medi-Cal ak Medicare, komaron in tobrak nan buki prokraam in jiban ko an kien. Financial Services ko an ri-naninmij emaron lewaj forms in kanne ko nan kwe, im jiban iok kanne pepa in kanne eo am.

Elane emoj am bok jiban ko ikiken jeen in jiban kein jen Hospital eo kwoj tomak enaj bok eddo in jiban kein renaj aikuij ilo air koman bill, jouij im kurlok Financial Services ilo 855-398-1633.

California Health Benefit ko rej komani: Komaron in bok health care coverage iumwin Covered California, kurlok hospital Business Services nan melele ko rellablok I jibn ko nan lale elane komaron in bok health care coverage ilo CoveredCalifornia.

Ro komaron kurlok ir: Financial Services ko an ri-naninmin enaj iwoj nan iok nan uaki kajiosk ko remari bed ibam ikiken hospital bill ko, ak kwoj konan ke kanne nan Nan jeen in jiban ko ak prokraam ko an kien. The telephone number eo ej 855-398-1633. Telephone awa ko rej 8:00 JIBON.nan 5:00 JOTA, Mandre nan Plaidre.

Exhibit G

**Sutter Health Affiliate Hospital ko, Atreej ko air im
Website Atreej ko nan jeen in jiban**

Alta Bates Summit Medical Center eo

Ri-naninmij eo emaron delone/Register nan

Ashby Campus

2450 Ashby Avenue
Berkeley, CA 94705
510-204-4444

Herrick Campus

2001 Dwight Way
Berkeley, CA 94704
510-204-4444

Summit Campus

350 Hawthorne Avenue
Oakland, CA94609
510-655-4000

<http://www.altabatessummit.org>

California Pacific Medical Center eo

Ri-naninmij eo emaron delone/Register nan

California Campus

3700 California Street
San Francisco, CA
94118415-600-6000

Pacific Campus

2333 Buchanan Street
San Francisco, CA
94115415-600-6000

Davies Campus

Castro and Duboce
San Francisco, CA
94114415-600-6000

St.Luke's Campus 3555
Cesar Chavez St.San
Francisco, CA 94110415-
647-8600

<http://www.cpmc.org>

Eden Medical Center

Ri-naninmij eo emaron delone/Register nan

Eden Campus

20103 Lake Chabot Road
Castro Valley, CA
94546510-537-1234

<http://www.edenmedicalcenter.org>

**Kahi Mohala, A Behavioral Health care System
eo**

Ri-naninmij eo emaron delone/Register nan

91-2301Fort Weaver
RoadEwa Beach, HI 96706
808-671-8511

<http://www.kahimohala.org>

Memorial Medical Center eo

Ri-naninmij eo emaron delone/Register nan

1700CoffeeRoad
Modesto, CA 95355
209-526-4500

<http://www.memorialmedicalcenter.org>

Memorial Hospital, Los Banos

Ri-naninmij eo emaron delone/Register nan

520 I Street
Los Banos, CA
93635209-826-0591

<http://www.memoriallosbanos.org>

Menlo Park Surgical Hospital eo

Ri-naninmij eo emaron delone/Register nan

570 Willow Road
Menlo Park, CA
94025650-324-8500

<http://www.pamf.org/mpsh>

Mills-Peninsula Health Services eo

Ri-naninmij eo emaron delone/Register nan

1501 Trousdale Drive
Burlin game, CA 94010
(650)696-5400

<http://www.mills-peninsula.org>

Novato Community Hospital eo

Ri-naninmij eo emaron delone/Register nan

180 Rowland Way
Novato, CA 94945
415-897-3111

<http://www.novatocommunity.org>

Sutter Amador Hospital eo

Ri-naninmij eo emaron delone/Register nan

200 Mission Blvd.
Jackson, CA 95642
209-223-7500

<http://www.sutteramador.org>

Sutter Auburn Faith Hospital eo

Ri-naninmij eo emaron delone/Register nan

11815 Education Street
Auburn, CA 95602
530-888-4500

<http://www.sutterauburnfaith.org>

Sutter Coast Hospital eo

Ri-naninmij eo emaron delone/Register nan

800 East Washington
Blvd.Crescent City, CA
95531707-464-8511

<http://www.suttercoast.org>

Sutter Davis Hospital

Ri-naninmij eo emaron delone/Register nan

2000 Sutter Place
(P.O. Box 1617)
Davis, CA 95617
530-756-6440

<http://www.sutterdavis.org>

Sutter Delta Medical Center

Ri-naninmij eo emaron delone/Register nan

3901 LoneTree Way
Antioch, CA 94509
925-779-7200

<http://www.sutterdelta.org>

**Sutter Lakeside Hospital im Center nan Health
eo**

Ri-naninmij eo emaron delone/Register nan

5176 Hill Road East
Lakeport, CA 95453
707-262-5000

<http://www.sutterlakeside.org>

**Sutter Maternity & SurgeryCenter eo ilo
SantaCruz**

Ri-naninmij eo emaron delone/Register nan

2900 Chanticleer Avenue
Santa Cruz, CA 95065-
1816831-477-2200

<http://www.suttersantacruz.org>

Sutter Medical Center, ilo Sacramento

Ri-naninmij eo emaron delone/Register nan

SutterGeneral Hospital
2801 L Street

Sacramento, CA 95816
916-454-2222

Sutter Memorial Hospital eo
5151 F Street
Sacramento, CA 95819
916-454-3333

Sutter Center nan Psychiatry
7700 Folsom Blvd.
Sacramento, CA 95826
916-386-3000

<http://www.suttermedicalcenter.org>

Sutter Roseville Medical Center eo

Ri-naninmij eo emaron delone/Register nan

One
Medical Plaza Roseville, C
A95661
916-781-1000

<http://www.sutterroseville.org>

Sutter Santa Rosa Regional Hospital eo

Ri-naninmij eo emaron delone/Register nan

30 MarkWest
Springs Road Santa Rosa, CA
95403
707-576-4000

<http://www.suttersantarosa.org>

Sutter Solano Medical Center eo

Ri-naninmij eo emaron delone /Register nan

300 Hospital Drive
Vallejo, CA 94589
707-554-4444

<http://www.suttersolano.org>

Sutter Surgical Hospital – ilo North Valley

Ri-naninmij eo emaron delone/Register nan

455 Plumas Boulevard
Yuba City, CA 95991
530-749-5700

<http://www.suttersurgicalhospitalnorthvalley.org/>

Sutter Tracy Hospital an jukjukin bed eo

Ri-naninmij eo emaron delone/Register nan

1420N. Tracy Boulevard
Tracy, CA 95376-3497
209-835-1500

<http://www.suttertracy.org>