

*We commit to excellence, innovation and caring  
in health care, education and research.  
~ mission of the Palo Alto Medical Foundation*

# Palo Alto Medical Foundation



## **Facts at a Glance (2008)**

### **Palo Alto Medical Foundation:**

Patient Visits: 2.1 million

Employees: 4,350

Community Benefit Contribution:  
\$11.6 million

Charity Care:  
\$15 million

## **Honors and Distinctions ~**

- PAMF received the Sutter Health President's Award, which recognizes outstanding performance in several categories, including clinical quality, service excellence, community benefit, and employee and physician satisfaction. (2008)
- The Integrated Healthcare Association named PAMF's legacy medical groups as three of the most outstanding physician groups in California based on its 2007 Pay-for-Performance (P4P) program measures. (2008)
- PAMF and its Research Institute have received nearly \$8 million in grants from groups such as the National Institutes of Health and Agency for Healthcare Research and Quality and. (2009)
- Sutter Maternity and Surgery Center was named a Press Ganey Summit Award winner for top industry performance, remaining in the 95th percentile or above for three consecutive years in Press Ganey's independent quality care measures. (2008)

The not-for-profit Palo Alto Medical Foundation (PAMF) for Health Care, Research and Education is a pioneer in the multispecialty group practice of medicine. PAMF's 905 affiliated physicians and 4,350 employees serve more than 640,000 patients throughout the Bay Area.

PAMF is recognized as a national leader in using state-of-the-art technology, including electronic health records, to provide patients with the highest quality care possible. PAMF has three divisions, the Health Care Division, Education Division and the Research Institute. In 1993, PAMF became part of the Sutter Health family of not-for-profit hospitals and physician organizations that serve more than 100 communities in Northern California. In 2008, the physicians of the former Camino Medical Group, Palo Alto Medical Clinic and Santa Cruz Medical Clinic merged into a single physician group called the Palo Alto Foundation Medical Group to contract with PAMF to provide physician services.

## **Services ~**

Allergy • Anesthesiology • Cardiology • Community Health Resource Center • Cosmetic Surgery • Dermatology • Ear, Nose and Throat • Endocrinology and Metabolism • Endoscopy • Executive Health Program • Eye Department: Ophthalmology and Optometry • Family Medicine • Gastroenterology • Hospitalists • Infectious Diseases/Immunology • Internal Medicine • Laboratory and Pathology • Laser Vision Correction • Neurology • Radiology • Nuclear Medicine • Nutrition • Obstetrics and Gynecology • Occupational Medicine • Oncologic/Colon/Rectal Surgery • Oncology (Hematology, and Medical and Radiation Oncology) • Orthopedic Surgery • Pediatric Cardiology • Pediatric Urgent Care • Pharmacy • Physical Medicine and Rehabilitation • Physical Therapy • Plastic and Reconstructive Surgery • Podiatric Medicine and Surgery • Psychiatry and Behavioral Health • Pulmonary Disease and Critical Care • Neurosurgery • Radiology (including MRI, CT, Mammography and Ultrasound) • Reproductive Endocrinology and Fertility • Rheumatology • Sleep Medicine • Sports Medicine • Surgery (General, Cardiothoracic and Thoracic) • Total Joint Replacement • Travel Medicine • Urgent Care • Urology • Weight Loss Surgery

## **Sampling of Community Partnerships/Programs ~**

In 2008, PAMF continued to support various community programs and services such as:

- Projects and educational activities with local school districts
- Partnerships with community organizations, including close partnerships with community clinics in underserved areas
- Education Division – Provides health and wellness programs.
- Research Institute – Improves health care for patients, as new knowledge is translated into medical practice.

### **Highlights of New Programs/ Services/Facilities ~**

- PAMF, which implemented its electronic health record system in 1999, was one of the earliest adopters of this technology in the country.
- As of June 2009, more than 160,000 PAMF patients are enrolled in PAMFOnline, an innovative set of Internet-based services that allows patients to connect to key portions of their electronic health record.
- PAMF's Department of Radiation Oncology is among a just a few outpatient facilities in the country that offer advanced radiation therapy techniques: three-dimensional conformal radiotherapy (3DCRT) and an extension of this approach known as intensity modulated radiation therapy (IMRT).
- PAMF's Mountain View Center is the first medical center in Northern California with a powerful new dual-source cardiac computed tomography (CT) scanner that allows cardiologists to find patients' heart problems quickly and painlessly.
- PAMF Santa Cruz unveiled a range of new cancer care services for patients and the community in 2008.



## *Palo Alto Medical Foundation*

A Sutter Health Affiliate

*With You. For Life.*

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[www.pamf.org](http://www.pamf.org)

### **Guiding Us in Our Mission ~**

PAMF is locally governed by a volunteer board of trustees that lends expertise, knowledge and commitment to guide the organization toward its mission.

### **PAMF Community Board of Trustees ~**

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### **About Peninsula-Coastal Region of Sutter Health ~**

The Palo Alto Medical Foundation, Mills-Peninsula Health Services, Sutter Maternity and Surgery Center and the Menlo Park Surgical Hospital have come together as a combined, integrated organization - the Peninsula-Coastal Region of Sutter Health. Collectively, the Peninsula-Coastal Region serves about 1 million people in our communities. Through working together, we will share expertise, create regional centers of excellence that provide the best-quality care, become more cost effective in a very challenging health care environment, and be better positioned to serve more people.

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### **About Sutter Health ~**

The Palo Alto Medical Foundation is part of the Sutter Health family of not-for-profit hospitals, physician organizations and other medical services that share resources and expertise to advance health care quality. Serving more than 100 communities in Northern California, Sutter Health is a regional leader in cardiac care, cancer treatment, orthopedics, obstetrics, and newborn intensive care, and is a pioneer in advanced patient safety technology. For more information, visit [www.sutterhealth.org](http://www.sutterhealth.org).

### **PAMF Locations ~**

Serving the counties of:

Alameda • San Mateo • Santa Clara • Santa Cruz