

EAST BAY

# 2020 Donor Impact on Patient Care



It's hard to believe what we've been through this past 16 months. What did COVID-19 teach us about how we deliver healthcare, and what do we need to rethink as a result?

We see the vulnerable areas it shined a light on where we must invest: **HEALTHCARE EQUITY, INNOVATIVE TECHNOLOGIES, DIGITAL CARE OPTIONS AND PANDEMIC READINESS.** You have helped us build a bridge to a future where healthcare is **MORE EQUITABLE, COORDINATED AND PROACTIVE.** Thank you for your partnership.



# YOUR GIFTS IN ACTION

## STROKE EXCELLENCE

• High performing designation in stroke earned from US News and World Report



• Exceeded performance-focused quality benchmarks --Get With The Guidelines®- Stroke Gold-Plus Quality Achievement Award



• Joint Commission Primary Stroke Center serving **570 patients** in 2020

## HEALTH EQUITY



Community partnership with ROOTS COMMUNITY HEALTH CENTER increases access to COVID-19 testing and resources in largely African American communities. Held pop-up vaccination clinics and ongoing health education for at-risk populations.

## COVID 19 VACCINES



Throughout the East Bay, Sutter East Bay Medical Foundation deployed **300,000+ VACCINATIONS** to community members.



## LEVEL II TRAUMA AND ENHANCED ICU

**2,218 TRAUMA PATIENTS** served in 2020 at Eden Medical Center--the only Level II trauma center serving southern and eastern Alameda County.

Donors supported new **EKG machines, ventilators** and **upgraded personal respiratory protection** for ICU clinicians.



## STANFORD MEDICINE | SUTTER HEALTH CANCER COLLABORATIVE

Expanding access to **coordinated cancer services across the East Bay**; building on a shared commitment to **improve health equity** and **access to clinical trials** for underrepresented populations.



## MAMMOGRAM VAN

Purchased and deployed unit through donor gifts to **expand access** to breast health services. Serving **THOUSANDS** more underserved women through community events on nights and weekends and expanding regular care access points to **>500 WOMEN** through **work site visits**.



## DIGITAL INNOVATION

Across the Bay Area **> 400 DONORS** provided funding to:

• Supply tablets for nearly **5,000 CLINICIANS** who delivered **1 MILLION** video visits

• Enhance My Health Online patient portal to allow for **better collaboration with care teams** and **appointment scheduling**

• **Advance remote patient monitoring** to drive care and safety beyond the pandemic





# COVID-19 Impact

**\$500k**   
**RELEASED  
IMMEDIATELY**

FOR COVID-19  
RESPONSE  
EFFORTS  
ACROSS THE  
EAST BAY

**\$128k**   
FOR RESEARCH  
AND HEALTH  
EQUITY

Maternal CARES study,  
COVID-19 testing for  
underserved, Vaccine  
and treatment testing,  
Ongoing research  
toward race/ethnicity  
healthcare disparities

**>175**  
**GIFTS-IN-KIND**

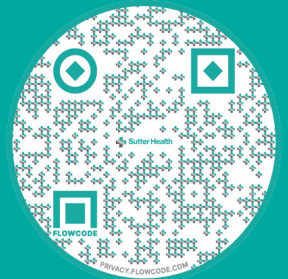
THOUSANDS OF GLOVES, MASKS, GOWNS,  
PPE OF ALL KINDS, MEALS, PLUS HOUSING  
ALL IN SUPPORT OF OUR FRONT LINE TEAMS



**\$250k**  
FOR RAPID EXPANSION  
OF TELEMEDICINE AND  
IPAD PURCHASE

In 2020, the COVID-19 pandemic provided clarity for so many of us about what matters most: SAFETY, EQUITY, COMMUNITY, HEALTHCARE, and – most of all – LOVING CONNECTION WITH OTHERS. As our philanthropic partners, you have already made it a priority to improve the health and well-being of those around you.

Thanks to you, across the East Bay we have been able to continue providing compassionate care during this last year to those who need it most. We're looking forward to giving and receiving physical hugs in the not-too-distant future.





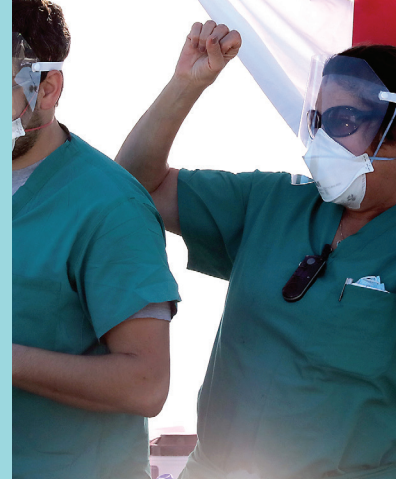
# SUTTER HEALTH COVID-19 RESPONSE BY THE NUMBERS

Increased care capacity throughout the network

**200-300%**



Lowered average COVID-19 stay from **20** days to **8**



Partnered in crucial research for investigational COVID-19 treatments and vaccine development.



Expanded to administer **25,000** vaccines per day



Opened **6** mass COVID-19 vaccination sites



Doubled capacity for eICUs for 24/7 access to specialty care



Led outreach to at-risk communities after releasing

**health equity**

research revealing black COVID-19 patients **2.7X** more likely to be hospitalized



Completed **1,000,000** video visits by December 2020, compared to **7,000** total in 2019



“At the end of the day, philanthropy is a vehicle for change. The global pandemic shined a light on various areas of healthcare in need of change. Philanthropy’s task is to accelerate this transformation wherever possible by inviting grateful patients and generous community members to participate in this journey.”

--**Kathleen Jose Le**  
Director of Philanthropy, Eden